

AHV (Annual Home Visit) supports community involvement



During their recent Annual Home Visit two young tenants living in the Hawksworth Wood estate told housing officer Penny Davingoff that they would be interested in finding out about getting involved in their community. Penny referred their details to Lee Wright the Tenant & Community Involvement Officer for Inner North West and Lee arranged to meet up with the tenants, Emma and Kayleigh. He took them along, for the first time, to their local community centre to meet some of the existing volunteers.

During this meeting they came up with an idea to run a weekly after school homework club at the community centre for year 7 to 11 children. The community centre has laptops and wifi available and many children do not have access to the internet at home to do research for homework. Emma and Kayleigh are hoping to start the club in September and are arranging meetings to make sure they have everything in place before then. Emma has also recently attended the Hawksworth Wood Community Association Committee Meeting.

AHVs are vital to help us identify any issues, support needs and offer advice to tenants as well as making sure everything in the home is running how it should be.

Tenant Scrutiny Update!

Walkabout recommendations have been launched!



As part of a series of recommendations made by the Tenant Scrutiny Board the latest to be put into practice and become part of a new policy are the Estate Walkabout recommendations.

The Tenant Scrutiny Board wanted to see:

- Better communication of estate walkabouts, with plenty of notice.
- Proactive campaigns to increase tenant participation.
- Ward Councillors and other agencies to attend walkabouts at the request of Housing Leeds to target particular issues.
- Outcome reports following walkabouts to be sent to Ward Councillors and other agencies who attended.
- Actions agreed to happen within agreed time scales.
- A standardised reporting template.
- Use of compliment letters.
- A consistent approach to enforcement.

To meet the recommendations we have launched a new Walkabout and Estate Inspection policy with a clear and concise way of working for all Housing Offices. Staff have been provided with guidance and training on the new way of working and standardised documents.

Later this month dates for all Estate Walkabouts will be published on our web pages.